

JAPAN INTERNATIONAL MEDIATION CENTER in KYOTO Curriculum Vitae

| | Surname | KWAN | |
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| | First Name | Waiking, Frankie | |
| | Nationality | Chinese | |
| | Country of Residence | Hong Kong | |
| Language | English, Mandarin, Cantonese | | |
| Profession/Occupation and Organization | Associate Director, Cushman & Wakefield Vice-President, Hong Kong Mediation Centre | | |
| Professional Affiliations and Positions | Vice-President, Hong Kong Mediation Centre Director, Joint Mediation Helpline Office Member of Mediation Accreditation Committee, Hong Kong Mediation Accreditation Association International Accredited Professional Mediator, MHJMC International Dispute Resolution Advocacy, MHJMC Workplace Mediator, MHJMC Professional Mediator & HK-China Mediation Experts, HKMC General Mediator, Hong Kong Mediation Accreditation Association Registered Mediator, Land (Compulsory Sale for Redevelopment) Ordinance Pilot Mediation Scheme Registered Mediator, Building Management Cases in the Land Tribunal Lead Mediator, HAD Free Mediation Service for Building Management Mediator, China Council for the Promotion of International Trade (CCPIT) Professional Mediator, Shenzhen Civil & Commercial Mediation Centre (SCCMC) Mediator, Guangdong Federation of Industrial & Commerce Mediation & Arbitration Centre Mediator, Dongguan Commercial Mediation Centre (DCMC) Mediator, Canton Fair Trade Dispute Resolution Centre Mediator, Shenzhen Qianhai Cooperation Zone People's Court | | |
| Qualifications | MBA, RPHM, Mediation Trainer, Assessor, Coach | | |

| Educational/Professional Background | MBA, Newport University Chartered Manager, Canadian Chartered Institute of Business Administration Oxford Awards in Management, University of Oxford Registered Professional Housing Manager, Housing Managers Registration Board Adjunct Lecturer of School of Continuing Studies, City University of Macau Arbitrator, Zhanjiang Court of International Arbitration | |
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| Mediation Training and Certification | 2017 Certificate Training Course for Mediation Trainers, Mainland-Hong Kong Joint Mediation Centre (MHJMC) 2017 Workplace Mediation Training Course, MHJMC 2016 Accredited Mediator Assessor Training, MHJMC 2016 Cross-border Mediation Coach Training, MHJMC 2016 HK Arbitration Master Class, Hong Kong Legal Training Institute 2014 Accredited Mediator Assessor Training, Hong Kong Mediation Accreditation Association (HKMAAL) 2013 Certificate of Assessor Training Course, Hong Kong Mediation Centre (HKMC) 2013 Legal Procedure & The Role of Mediator, HKMC 2013 Training Session for Mediation Coaches, HKMC 2013 China-HK Mediation Certificate Course on China Commercial Law, HKMC 2012 Training Programme for FDRC Mediators/Arbitrators, Financial Dispute Resolution Centre | |
| Mediation Style | Facilitative and Evaluative | |
| Mediation Experience | Various area related to land including: disputes on land development, building construction, sales and leasing, infringement of legal rights, repairs and maintenance, general occupation issues. Finance and debts disputes, commercial disputes between local and cross boarder parties; accident, personal injury claims; community disputes. Mediator of Trade Dispute for 118th and 119th China Import & Export Fair | |

| | ■ Agency | ■ Investments |
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| Main Practice Areas | ☐ Aviation & Airports | ☐ Joint Venture/Partnership |
| | ■ Banking/Financial Instruments | ☐ Mining |
| | ■ Company/Shareholders | □ Oil & Gas |
| | ☐ Copyright | ■ Personal Injury |
| | □ Defamation | ☐ Professional Malpractice |
| | ■ Employment | ■ Real Estate |
| | ☐ Family | ■ Sale |
| | ☐ Franchise | /Supply of Goods & Services |
| | ☐ Information Technology | ☐ Shipping |
| | /Telecommunications | ☐ Sports & Entertainment |
| | ■ Infrastructure | Tenancy |
| | /Construction/Engineering | □ Torts |
| | ☐ Inheritance/Probate/Will | ☐ Trademarks |
| | ■ Insurance | □ Trust |
| | ☐ Intellectual Property | ☐ Others (please specify) |
| | | International/China Trade & |
| | | Business |